

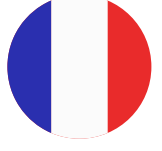







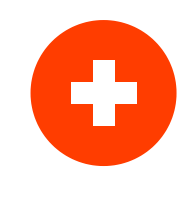
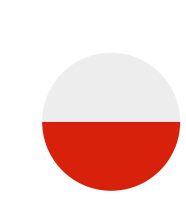


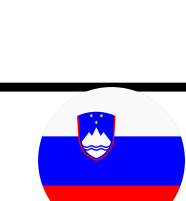


TOLL4EUROPE: ALTERNATIVE METHODS OF TOLL PAYMENTS

NO	Toll Domain	Fallback solution in case the EETS OBU is technically defect / red/ not working	National device	Cash payment possible	Credit or Fuel Card payment possible	Manual ticket booth	Online toll booking system (via internet / mobile phone App)	Special gate/location info or other	Additional remarks?
1	 Belgium - Viapass	<p>1. Blacklist EETS OBU. Driver needs to blacklist the EETS OBU as technical defect in order to avoid fines. For this, he needs to contact us directly.</p> <p>2. New national device. After blacklisting, the user has up to 3 hours grace period to leave the country or to get a local pre-paid OBU issued by national provider Satellic.</p> <p>There are 120 automated distribution points at the border and in Belgium. The customer can obtain an OBU at these distribution points and could also return it there when leaving Belgium to get the deposit back.</p> <p>The use of the OBU is basically free. To get a device at Satellic the customer has to pay a deposit of 135 €. By returning the device undamaged, the customer will get a full refund.</p>	Yes	Yes	n/a	n/a	n/a	The map with the exact locations is to be found at Satellic	
2	 Germany - BALM	<p><u>The OBU of the German toll charger Toll Collect is not useable as alternative payment means, because Toll Collect OBUs need a fixed installation and registration at a certified service partner. As fallback solution customers can book their trip via the online portal of Toll Collect: https://www.maut.tollcollect.de/ui/web/#/home. This is possible up to 24 hours in advance of the trip. TC offers also an App available to book the trip from abroad (parking lot etc.).</u></p>	No	Yes/Yes	Yes	No	Yes: H7 https://www.maut.tollcollect.de/ui/web/#/home		In case the toll has not been paid a declaration must be made to the BALM within 2 working days of the journey to avoid a fine. Link
3	 Austria - Asfinag	<p>The fallback solution in case the T4E OBU cannot be used is to get a local pre-pay OBU (GO-Box) issued by ASFINAG. There is a POS network close to the toll roads and also at selected main routes before crossing the border into Austria. A list of the POS is published by ASFINAG: https://www.go-maut.at/en/our-go-toll-system/go-points-of-sale?facetFilter=%7B%22productsFacet%22%3A%5B%22go+maut%22%5D%7D In case the vehicle drove some kilometers on the toll road network with a defective OBU, he can pay the missing toll (retroactive payment) at the next POS, where he also gets a local OBU. Further details: https://www.go-maut.at/en/paying-the-go-toll/retroactive-payment/</p>	Yes, at POS	Yes, credit cards and fleet cards at POS	n/a	n/a	n/a		
4	 France - TIS	Alternative lane on motorways as a backup solution for toll payments via cash or card.	Yes	Yes	Yes	No	Special lane for cash and card payments		
5	 Spain - ViaVerde	Alternative lane on motorways as a backup solution for toll payments via cash or card.	Yes	Yes	Yes (?)	No	Special lane for cash and card payments		
6	 Portugal - ViaVerde	Alternative lane on motorways as a backup solution for toll payments via cash or card.	Yes	Yes	Yes	No	Special lane for cash and card payments		
7	 Liefkenshoek Tunnel	Use the local service provider, alternative lane on motorways as a backup solution for toll payments via cash or card.	Yes	Yes	No	No			
8	 German Tunnels	Use the local service provider, alternative lane on motorways as a backup solution for toll payments via cash or card.	Yes	Yes (Herrentunnel just fleet cards)	No	No			
9	 Bulgaria	The route pass is a one-off toll payment product that entitles the road user to travel a pre-ordered distance for particular route and is suitable for occasional or transit travels. The route ticket can be both online at TollPass.bg and at partners' sites.					Yes, online and mobile app		

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10	 Hungary	<p>It is possible to buy a route ticket via the internet and at a point of sales:</p> <ul style="list-style-type: none"> • for internet purchase, e.g. a virtual new route ticket via, see possibilities at http://toll-charge.hu/articles/article/route-ticket-purchase-options, on an ad-hoc basis and independently if he is a registered user or not. • at a point of sales see possibilities at http://toll-charge.hu/articles/article/sales-points. 	Yes, on point of sales	Debit/Credit card for online purchase Debit/Credit cards on point of sales	n/a	Yes, online and mobile app. online: http://toll-charge.hu/articles/article/route-ticket-purchase-options mobile app: https://hungo.hu/articles/article/purchasing-a-route-ticket-with-a-smart-phone-1		The driver should keep track of the exact time, when the OBU broke down, in case of an on-spot enforcement, to prove that he did his best in the fastest way to find an alternative means of payment. Also T4E can support with system information at what time the OBU stopped working, in case of later (automatic) enforcement or in case the driver wants to appeal against a fine.	
11	 Italy	Alternative lane on motorways as a backup solution for toll payments via cash or card.	Yes	Yes	Yes	No	Special lane for cash and card payments	https://confluence.tcciam.eu/login.action?os_destination=%2Fpages%2Fviewpage.action%3FspaceKey%3DT4EC%26title%3DItaly&permissionViolation=true#Italy-Paytoll	
12	 Switzerland	<p>3 steps to be followed:</p> <ol style="list-style-type: none"> 1. Vehicle Registration: If not using and EETS device, Obligation for vehicle registration at a customs office (ZS) when first entering Switzerland or the Principality of Liechtenstein (FL) by the driver. For this purpose the ZS issues a registration form, which is to be completed on the basis of the vehicle documents. All required data, such as the weights and the emission standard, are recorded. The driver is then issued with a vehicle-specific identification card (ID card), which subsequently enables simple and rapid clearance at the border. 2. Registration on entry at the HVF clearance terminal ("AT" = LSVA-Abfertigungsterminal) At the HVF clearance terminals (AT) the vehicle driver must register the entry by means of an ID card and by declaring the mileage and trailer status. After that, the means of payment must be chosen : - Fuel card, - Cash payment incl. debit and credit cards (e.g. Maestro or VISA card), note: a payment method processing fee of CHF 10.00 will be charged for the immediate issuing of the HVF receipt. Finally, the AT will print a receipt in duplicate, which must be carried in the vehicle during the entire journey and presented during inspections. 3. Procedure during the exit : On the occasion of the exit Switzerland/FL, the AT receipt must be completed by hand with the exit mileage and signed by the vehicle drivers. The original copy (section A) is intended for the exit customs office and the carbon copy (section B) for the person liable for payment. If payment is guaranteed (by a fuel card or HVF account), it is sufficient if the receipt with the exit mileage and the signature of the person liable to pay is handed in to the ZS. In the case of cash payment (incl. debit and credit cards), the payment of the tax must be made at the customs counter. 	Yes	Yes	Yes	No			
13	 Poland (National)	User can use a mobile phone based application (App) for tolling purposes in Poland. If a user wants to use the mobile for toll payment, the user has to register his mobile phone and the number plate /vehicle on his own (private) e-TOLL account. The e-TOLL PL mobile app is not supported by T4E and it cannot be linked to a vehicle registered on the T4E's account. Link: About e-TOLL PL App (etoll.gov.pl)	Prepaid account linked to the end-customers private account can be topped up at POS	Can be linked to the end customers private account					
14	 Scandinavian Bridges	The fallback is to pay manually at the toll plaza. This is valid both at Öresund and at Storebaelt.	Yes, at the toll plaza Both Öresund and Storebaelt: cash payment in yellow lanes.	Yes, at the toll plaza. Both Öresund and Storebaelt: card payments in blue and yellow lanes.					
15	 Slovakia	In case of OBU malfunction, the customer should contact the hotline on +421 235 111 111 and inform about the problem to get the grace period for being able to drive to the nearest Point of Sale without getting a penalty, more info about hotline availability is at: https://www.emyto.sk/en/contact/call-centercontact . At the Point of Sale the driver can arrange to get the prepaid OBU to be able to continue the journey. The retroactive toll payment is not possible.	Yes	Yes/Yes					
16	 Slovenia	If the T4E OBU does not work properly, the driver should go to the nearest POS of the DarsGo system and use the prepaid national OBU to pay the toll and continue driving.	Yes	Yes/Yes					